

Frequently Asked Questions

? **What are the homeowner association dues and when are they due?**

Dues are \$500 annually, due by January 15th. You will be mailed an invoice in December for the next year's dues. Dues cover care and maintenance of the Rec Center and Pool and all common grounds not covered by individual lot owners or Cluster Associations.

? **Where are the model homes?**

Contact the Bob Schmitt office at 440-327-9495 to get the location of the current models.

? **Who is the builder?**

Bob Schmitt Homes 9095 Gatestone Rd, North Ridgeville, OH 44039 440-327-9495;
www.bobschmitthomes.com/

? **What is the difference between a cluster home and a single family home?**

Cluster homes are typically on smaller lots, closer together. Included in the additional cluster fee is grass cutting, snow removal, and other outdoor landscaping (dependent on cluster). Cluster homes can be designed similar to any other single family home. Cluster associations have their own board and additional rules specific to the cluster.

? **What are cluster dues?**

Cluster dues vary but are in addition to the annual dues of the entire association. Contact the specific cluster president for current information.

? **How do I rent the activity room at the Rec Center?**

Homeowners can contact the Manager or Assistant Manager at the Rec Center

? **Who do I contact for a pool party?**

Homeowners can contact the Pool trustee or the Manager at the Rec Center

? **I want to make changes to my property (painting, additions, fences, etc.). Who do I contact?**

Before you begin any projects that will alter the outside of your home (painting, siding, roofing, fencing or significant landscaping for example) you must complete an Architectural Request Form (available on line and at the Rec Center) and submit it to the Architectural review committee. The rules and suggestions for any changes can be found under the Architectural committee tab. You can also contact the committee chair for further consultation. It is required that you wait until approval for your project has been granted before you begin. Submit forms at the rec center or email to committee chair.

? **I have a suggestion for the development. How do I submit?**

The Committee Sign Up & Suggestion Form is available online or at the Rec Center to offer ideas. Submit at the rec center or email to any board member.

? **When are Director meetings?**

The RHA Board of Directors meets at 7:00 PM on the third Tuesday of each month at the Rec Center. Meetings are open to any member. If you are interested in submitting an item for the agenda, please contact the board president or secretary prior to the day of the meeting.

? **What can I purchase at the rec center?**

We sell a variety of light bulbs, various sizes of furnace filters, and copies of Rules and Covenants.

? **I forgot my password for the RHA Website.**

When browsing the Ridgefield Homeowners Association web site, you will be prompted for your user name and password to access areas of the site intended for residents only. If, when prompted, you cannot remember your password, follow these steps:

- Click the "Forgot your password?" link.
- Enter the email address associated with your registration and click the "Submit" button.
- You will receive an email containing a verification code - this code is required in order to reset your password.
- Click on the link provided in the email to start the reset password process.
- Enter your user name (this is not your email address - but unless you have specifically changed it, it is your last name with the first letter capitalized, followed by the first three digits of your sub-lot number - i.e. Smith123).
- Enter the verification code sent to you in the email - this is easily done via copy/paste.
- Click the "Submit" button.
- Enter a new password, confirm that password, and click the "Submit" button to complete the reset password process.

? **When is trash pick-up?**

Monday morning is trash pick-up, except when it's a holiday, in which case, trash will be picked up the following day. The city suggests putting out both trash and recycle bins NO LATER than 6 AM the day of pick-up and that bins are placed within 3 feet of curb and no closer than 3 feet apart. Bins should not be put out before 5:00 PM the previous evening and should be stored out of public view.

? **Can I fly my Ohio State flag on game day?**

You may fly the American flag, the State of Ohio flag, an armed service flag and a sports team flag. If you attach multiple flags to one pole, proper etiquette states that the US flag be uppermost, followed below by our state flag, then other flags or banners.

Any other signage is strictly regulated.

? **Can I plant whatever I want in my flower bed(s)?**

Yes, but take into consideration any neighbors adjacent plantings and try to refrain from aggressively invasive plants.

? **What are my responsibilities concerning common areas adjacent to my home?**

If you are in a single family home where you are mowing your own lawn, you are responsible to mow the adjacent common area. If you share the common space with a neighbor, you should split the common area maintenance between the households.